



SEVEN STAR CARE
QUALITY STAFFING SOLUTIONS



SEVEN STAR CARE

Quality Staffing Solutions

Seven Star Care delivers specialist care staff to a wide variety of healthcare establishments nationwide. We provide a temporary and permanent staffing service at competitive rates for the healthcare sector. We are committed to providing our clients with qualified, experienced and reliable nurses, support workers, healthcare assistants and cleaners.

We deliver a professional and localised service supporting nursing, care and residential homes. We also provide staffing services to the NHS, private hospitals, CCGs, Social Services, and learning disability units.

Our high-quality care services are delivered primarily to the elderly, as well as adults and young adults. From social companionship through to the more complex of care services including spinal injuries, acquired brain injuries, learning disabilities and mental health requirements - we specialise in all of these areas.

Our tailor-made service is based on working with our clients to provide quality care staff who meet the needs of their service users. Whether those needs be for one off cover or for innovative national projects, we will endeavor to support you to find the most cost-effective healthcare solution.





What makes Seven Star Care **DIFFERENT?**

Seven Star Care is run by individuals who have a high level of expertise and knowledge of the healthcare industry. This helps us have an insightful view as to what our clientele requires as an adequate service and we train our staff based on this knowledge.

Our contacts and established relationships with staff means we are able to guarantee flexibility, reliability and experience in all our assignments.

Our own experience has taught us the real and pertinent need for professionalism in the provision of care work. We only recruit staff after stringent checks, with suitable and verifiable references. This enables our clients to confidently use our staff with the knowledge that they have been properly assessed and screened, and furthermore adequately trained and competent to perform their assigned roles.

We believe that our high standards of professionalism and quality of service are nothing without value for money. We believe that we offer an attractive package that is fair to employees and care homes alike, and although our rates are extremely competitive this doesn't affect the quality of staff you receive. Our flexibility in terms of what we offer extends to our aim to provide our service at a more attractive rate than most agencies over an initial trial period.





Our Recruitment **STANDARDS**



Our reputation is built upon providing the highest quality care staff. Seven Star Care is proud of the rigorous internal Quality Assurance Systems that are continually reviewed and monitored. We follow a stringent recruitment procedure to ensure we only supply care staff that are compliant.

All our candidates are screened by our recruitment specialists including face-to-face interviews. This ensures that the candidate has the appropriate care experience, as well as local knowledge and awareness.

We require our staff to have relevant qualifications and experience for the services they will be asked to provide. In some cases candidates will already have achieved qualifications such as QCF level 2 or 3.

Our team is responsible for each candidate / employee / staff member's Disclosure Barring Services (DBS checks, POCA and SOVA checks, work history, health declaration, experience and qualifications and up to date references to ensure we have a complete understanding of their capabilities and competencies. We also assess their on-going training needs, ensuring that staff are continuing to deliver a high standard of service.

Seven Star Care complies with:

- The Care Standards Act 2000
- The Regulation of Care (Scotland) Act 2001
- DoH Code of Practice of NHS Employers
- All current NHS National Framework Guidelines





Care STAFFING



Seven Star Care is a leading supplier of complete, person-centered healthcare staffing solutions.

Our healthcare services provide a cost-effective solution to staff short falls and emergency cover, through to the provision of complete teams to get a new unit up and running.

We are proud to have a large database of experienced support workers, healthcare assistants and nurses all of whom are on hand to deliver our high-quality care and many of whom are an integral part of our current clients' staffing rota.

Our staff can be provided:

- For one-off shifts to cover staff shortfalls or absence, often at short notice
- To help staff a new unit whilst new permanent staff are recruited
- To provide emergency cover in busy periods
- On a temporary to permanent basis
- As a regular, on-going support to full-time teams
- On a contract or SLA (Service Level Agreement) basis
- On a permanent basis

We can provide support workers and healthcare assistants who have a wide variety of specialist care experience, including:

- Elderly and EMI
- Learning and Physical Disabilities
- Brain Injuries
- Mental Health
- Adult Protection
- Advocacy
- Citizenship and Social Inclusion
- Complex Behavior
- Person-centered Planning
- Sexuality

Whether you require staff at short notice to cover unplanned absence or complete staffing solutions, we are experienced in providing flexible, bespoke services, tailored exactly to your and your clients' needs. You can be assured that the care staff we supply are carefully selected and appropriately matched.

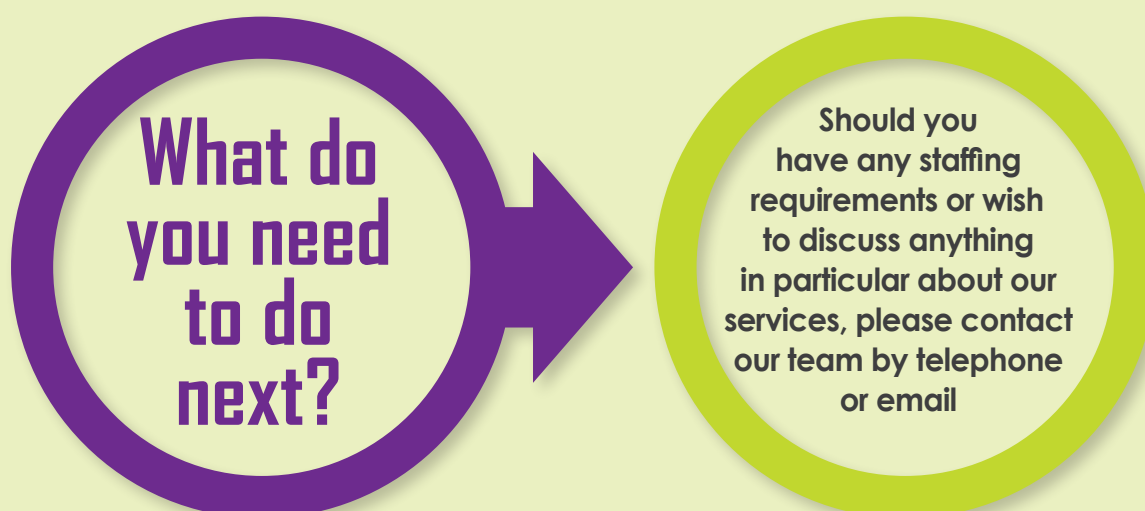
Our care staff are also experienced in: managing caseloads, protection, live-in care, assessments ordination, and will be a valuable asset to your existing team.

With an experienced, fully flexible workforce at our disposal, Seven Star Care Team can help with all of your staffing requirements, leaving you safe in the knowledge that quality patient care is being delivered under your roof.

What we believe in

We strive to provide an environment that enables individuals to acknowledge and work towards overcoming emotional and behavior problems, so that they maximise their potential. To do so, we believe in:

- The provision of appropriate support and stimulation via carefully monitored reasonable risk-taking to enable independence.
- The Civil and Human Rights of those in our care.
- Exercising non-discriminatory practices and celebrating individual differences.
- Providing an atmosphere of mutual respect between service users and staff to uphold the dignity of the individual.
- Ensuring the highest possible standard of staff recruitment and selection.
- Encouraged training and development that enables employees to further develop their professional and care skills.





Sevenstarcare Limited

Address: Pinewood, Crockford Lane,
Basingstoke, Hampshire, RG24 8AL
Registration number: 11020047



01256 541121



info@sevenstarcare.co.uk



www.sevenstarcare.co.uk



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